

Statement from CASCO regarding the test result of Stiftung Warentest in March 2024 for the e.motion 2 bicycle helmet:

In the annual bicycle helmet test conducted by Stiftung Warentest in collaboration with ADAC, 14 bicycle helmets were tested, and our model e.motion2 received a negative test result. Although the test result has already been published, we would like to inform you that we are working intensively to clarify the situation and ensure that the interests of our customers continue to be protected.

After a thorough review, we could not understand the test results. We would like to emphasize that according to our tests in our in-house laboratory, there are no concerns regarding the safety of the model or the CASCO brand. The article was certified/approved by external testing institutes in accordance with the applicable standard (EN1078) and meets all required standards. The closure system has also been used in several tests prior to this, and it worked perfectly. Models with this closure have been independently tested by several testing institutes over the years and have never had a problem. See <u>video</u>.

The tested helmets had a production date of 2021/09 and 2021/10. To check your helmet, you can find a label with the production date in the area of the back of the head.

If there are any concerns about the safety of the e.motion2 helmet, we offer to replace the closure system with a new one from the latest production. To do so, you can request a return label from us by email at <u>info@casco-helme.de</u>.



We sincerely apologize for any inconvenience caused by this situation. If you have any further questions or concerns, please do not hesitate to contact us.

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